

Already have a ParentPay Account?

[Important: Read this before you Add a Child to an existing account](#)

Activate a new account

You'll need an activation letter from school to get started. If you have lost this or not yet received it, contact the school.

You need a valid email address as a username and for account verification.

1. Navigate to parentpay.com
2. Select **Login** at the top right corner of the screen
3. Enter the **username** and **password** provided in your account activation letter and select **Activate**
4. Complete the activation as detailed on the screen.
5. That's it you're done!

The Activation code

If you have never held an account with ParentPay, you will need an account activation letter from your child's school.

The activation codes will always be **8 capital letters** for the username, the password begins with the letter '**a**' and is followed by numbers.

Need more help? [Check out our FAQs Page](#)